



Support Content

Examples Section

Understanding Value _ Example _ Transactional Waste Examples

Wasted work should be evident from your process maps, and often from any discussions you have with the team, when you:

- Re-work something
- Complete unnecessary forms/paperwork/reports
- Do not have access
- Work from unreliable or inaccurate information
- Deal with mis-routed phone calls or post
- Do things that you've found others are doing/have done
- Deal with problems caused by other departments
- Encounter "bottlenecks"
- Deal with symptoms rather than causes
- Obtain unnecessary authorization
- Poorly managed meetings
- Have to handle issues that others should have dealt with

Understanding Value _ Example _ Transactional Waste Examples

- Scatter: failing to keep cadence
- Reorganization
- Disorganization
- Reprioritization
- Bad Organization
- Communication Barriers
- Intellectual “Class”
- Functional Silos
- Geographic separation
- Complex data
- Not speaking same language (real and figuratively)

- Wrong Tool
- Computers and SW that are incompatible
- Handoff
- Separation between (1. Knowledge, 2. Responsibility, 3. Action)
- Engineering & Manufacturing
- Useless information
- Information generated to satisfy a procedure
- Waiting
- Waiting for an answer, decision, data, etc.

Understanding Value _ Example _ Transactional Waste Examples

And more... look for “Re”

- Rewrite
- Rework
- Reject
- Revise
- Return
- Remeasure
- Reprint
- Reevaluate
- Resend
- Review
- Redo
- Repeat
- Redesign