

# Continuous Improvement

The Relentless Pursuit of Better



**White Belt Certification**

# D.M.A.I.C. Methodology



# D.M.A.I.C. Walk Through

## ● Main Purpose:

- Define ----- Define Problem
- Measure ----- Current State
- Analyze ----- Establish C. and E. and Find Root Cause
- Improve ----- Develop Action Plan and Execute
- Control ----- Sustain Improvements and Deliver Results



**Define**

**Analyze**



**Measure**



**Improve**



**Control**



# Methodology vs Tools

## ○ D.M.A.I.C.

- Define
- Measure
- Analyze
- Improve-Design or Redesign
- Control



Define



Measure



Analyze



Improve



Control

## ○ Tools

- V.O.C.
- Pareto
- Cause and Effect Diagram
- SCAMPER
- SPC

